

INTEGRATING SUSTAINABILITY, ENVIRONMENT, AND TRANSPARENCY IN ORGANIZATIONAL BEHAVIOUR AND HUMAN RESOURCE MANAGEMENT: A PATHWAY TO ETHICAL AND SUSTAINABLE SUCCESS

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ABSTRACT

The increasing importance of sustainable business practices and environmental responsibility has led organizations to integrate sustainability, environment, and transparency into their Organizational Behaviour (OB) and Human Resource Management (HRM) strategies. This research paper aims to explore the significance of aligning OB and HRM strategies with sustainability, environment, and transparency, and the benefits and challenges associated with such integration. The study includes an analysis of existing literature, case studies of exemplary organizations, and practical recommendations for businesses seeking to adopt ethical and sustainable practices. The paper underscores the potential for organizations to drive positive change in society while achieving long-term success through responsible and transparent organizational practices.

KEYWORDS: *Environment, Ethical Business Practices, Human Resource Management, Organizational Behaviour, Sustainability, Transparency*

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1. INTRODUCTION

In today's rapidly changing global landscape, businesses are increasingly recognizing the importance of integrating sustainability, environmental responsibility, and transparency into their core strategies. Organizational Behaviour (OB) and Human Resource Management (HRM) play pivotal roles in shaping the culture, values, and practices of an organization. By aligning OB and HRM strategies with sustainability, environment, and transparency, businesses can not only drive ethical practices but also foster long-term success and positive societal impact.

1.1 BACKGROUND

The concept of sustainability encompasses a commitment to meeting present needs without compromising the ability of future generations to meet their own needs. In recent years, environmental concerns, social consciousness, and corporate accountability have gained prominence in public discourse. Stakeholders, including customers, investors, employees, and regulatory bodies, demand greater transparency and responsible practices from organizations.

Organizations are under increasing pressure to address environmental challenges, such as climate change, resource depletion, and pollution, while promoting ethical behaviour and social responsibility. Integrating sustainability, environment, and transparency into OB and HRM strategies is crucial for businesses seeking to navigate these challenges and position themselves as responsible corporate citizens.

1.2 Research Objective

This research paper aims to explore the significance of integrating sustainability, environment, and transparency in the domains of Organizational Behaviour and Human Resource Management. The key objective is to provide insights into how organizations can effectively manage their OB and HRM strategies through a lens of sustainability, environment, and transparency. The paper will delve into the benefits and challenges associated with such integration and offer practical recommendations for businesses striving to adopt ethical and sustainable practices.

By analysing existing literature, examining case studies of exemplary organizations, and offering actionable insights, this research seeks to demonstrate the potential for organizations to achieve ethical and sustainable success. Through this comprehensive exploration, the paper aims to contribute to the growing body of knowledge on sustainable business practices and provide guidance for organizations committed to making a positive impact on society and the environment.

2. The Importance of Integrating Sustainability, Environment, and Transparency in OB & HRM

2.1 Ethical Responsibility of Organizations

In the modern business landscape, ethical responsibility is no longer just a matter of corporate social responsibility; it has become an essential aspect of organizational behavior and human resource management. Integrating sustainability, environment, and transparency into OB & HRM strategies reflects an organization's commitment to ethical conduct and responsible decision-making.

By adopting sustainable practices, organizations acknowledge their role in preserving the environment, minimizing their ecological footprint, and safeguarding natural resources. Ethical responsibility goes beyond legal compliance, as it requires organizations to go above and beyond to protect the well-being of society and future generations.

Employees are more likely to be motivated and engaged when they work for a company that prioritizes ethical values and environmental responsibility. When organizations demonstrate ethical behavior, it creates a positive work culture, fosters trust among employees, and enhances loyalty to the company's mission.

2.2 Impact on Organizational Performance

Integrating sustainability, environment, and transparency into OB & HRM strategies has a profound impact on organizational performance. Sustainable practices not only help organizations meet their social and environmental obligations but also lead to various tangible and intangible benefits.

Firstly, sustainable practices often result in cost savings over time. By adopting energy-efficient technologies, reducing waste, and optimizing resource use, organizations can lower operational expenses and increase efficiency.

Secondly, organizations that integrate sustainability into their core strategies are better equipped to attract and retain talent. The contemporary workforce, especially millennials and Gen Z, are drawn to companies that are socially and

environmentally responsible. This increased employee attraction and retention contribute to a more skilled and engaged workforce.

Moreover, embracing sustainability can drive innovation within organizations. As businesses seek solutions to environmental challenges, they often develop new products, services, and processes that can give them a competitive advantage in the market.

2.3 Stakeholder Expectations and Reputation Management

Stakeholders, including customers, investors, suppliers, and communities, are increasingly demanding transparency and accountability from organizations. Consumers are becoming more conscious of their purchasing decisions and prefer products and services from companies with sustainable and ethical practices. Investors, too, consider sustainability and transparency as key factors when making investment decisions.

By integrating sustainability, environment, and transparency into OB & HRM strategies, organizations can effectively address the expectations of their stakeholders. Transparent communication about sustainability initiatives and environmental impacts helps build trust and credibility with stakeholders. This, in turn, leads to enhanced reputation and positive brand perception.

On the other hand, failing to meet stakeholder expectations in terms of sustainability and transparency can result in reputational damage, loss of market share, and negative financial implications. Therefore, proactively managing stakeholder expectations through responsible practices becomes a critical aspect of organizational success.

3. Strategies for Integrating Sustainability in OB & HRM

3.1 Leadership and Organizational Culture

The integration of sustainability in OB & HRM begins with strong leadership commitment and the development of a sustainability-oriented organizational culture. Leaders must act as role models, displaying ethical behavior and advocating for sustainable practices at all levels of the organization.

To achieve this, organizations can:

- a) **Establish a Sustainability Vision:** Develop a clear and compelling vision for sustainability that aligns with the organization's mission and values. Communicate this vision to all employees, ensuring everyone understands the shared purpose.
- b) **Integrate Sustainability into Strategic Planning:** Embed sustainability goals and objectives into the organization's strategic planning process to ensure they become an integral part of the business strategy.
- c) **Foster Ethical Leadership:** Train leaders to make ethically responsible decisions and prioritize sustainability considerations in their decision-making processes.
- d) **Promote Cross-Functional Collaboration:** Encourage collaboration between different departments to ensure sustainability initiatives are integrated across the organization.

3.2 Employee Engagement and Empowerment

Engaging and empowering employees is crucial for successful sustainability integration. When employees are actively involved in sustainability efforts, they become advocates for change and contribute to the organization's overall sustainability performance.

To achieve this, organizations can:

- a) **Raise Awareness:** Conduct regular workshops, seminars, and awareness campaigns to educate employees about sustainability issues, the organization's sustainability goals, and their roles in achieving them.
- b) **Encourage Idea Sharing:** Create platforms for employees to share their ideas and suggestions for sustainable practices. Acknowledge and implement valuable ideas to show that employee contributions are valued.
- c) **Involve Employees in Decision-making:** Involve employees in the decision-making process for sustainability initiatives. Seek their input and feedback to ensure initiatives are relevant and effective.
- d) **Support Employee-Led Initiatives:** Encourage the formation of employee-led sustainability committees or teams to drive sustainability projects and initiatives.

3.3 Training and Development Programs

Comprehensive training and development programs are essential for building employees' knowledge and skills related to sustainability and environmental responsibility.

To achieve this, organizations can:

- a) **Offer Sustainability Training:** Incorporate sustainability-related training modules into existing training programs to ensure that employees have a solid understanding of sustainable practices.
- b) **Provide Specialized Courses:** Offer specialized courses or workshops on sustainability topics, such as eco-friendly practices, resource conservation, and sustainable supply chain management.
- c) **Develop Sustainability Leadership Programs:** Create leadership development programs that focus on sustainable leadership principles and equip leaders with the skills to champion sustainability within the organization.

3.4 Performance Evaluation and Incentive Systems

Integrating sustainability into performance evaluation and incentive systems helps reinforce the importance of sustainable practices and encourages employees to actively contribute to sustainability efforts.

To achieve this, organizations can:

- a) **Set Sustainability Performance Metrics:** Include sustainability-related metrics in the performance evaluation process to measure employees' contributions to sustainability goals.
- b) **Tie Incentives to Sustainability Performance:** Offer incentives or rewards to employees who achieve or exceed sustainability targets, demonstrating the organization's commitment to sustainability.
- c) **Recognize and Celebrate Sustainability Achievements:** Publicly acknowledge and celebrate individuals or teams that make significant contributions to sustainability, fostering a culture of recognition and appreciation.
- d) **Communicate Progress and Results:** Regularly communicate the organization's sustainability progress and outcomes to all employees to keep them informed and engaged in sustainability initiatives.

By implementing these strategies, organizations can foster a culture of sustainability, empower employees to be active participants in sustainability efforts, and align performance evaluations and incentives with responsible and ethical practices. Such integration not only enhances the organization's sustainability performance but also contributes to long-

term success and positive societal impact.

4. Environment-Focused Practices in OB & HRM

Environment-focused practices in Organizational Behaviour (OB) and Human Resource Management (HRM) refer to the integration of sustainability and environmental responsibility into the core strategies and practices of an organization. These practices aim to reduce the organization's ecological footprint, promote ethical conduct, and contribute to a sustainable future

4.1 Resource Efficiency and Waste Reduction

Resource efficiency and waste reduction are vital components of sustainable practices in OB & HRM. By optimizing resource use and minimizing waste generation, organizations can significantly reduce their environmental impact and operational costs.

To implement resource efficiency and waste reduction practices, organizations can:

- a) **Conduct Energy Audits:** Conduct regular energy audits to identify areas of energy consumption and implement measures to reduce energy usage.
- b) **Implement Recycling Programs:** Establish comprehensive recycling programs for paper, plastic, glass, and other recyclable materials to divert waste from landfills.
- c) **Promote Paperless Initiatives:** Encourage the use of digital documentation and communication to reduce paper consumption.
- d) **Adopt Water Conservation Measures:** Implement water-saving technologies and awareness campaigns to reduce water usage.
- e) **Invest in Sustainable Packaging:** Opt for eco-friendly and sustainable packaging materials to minimize waste generation.

4.2 Sustainable Supply Chain Management

Sustainable supply chain management involves considering the environmental and social impacts of the entire supply chain, from raw material sourcing to product delivery.

To integrate sustainable supply chain management in OB & HRM, organizations can:

- a) **Collaborate with Sustainable Suppliers:** Partner with suppliers who adhere to sustainable and ethical practices, promoting responsible sourcing.
- b) **Conduct Supplier Audits:** Conduct audits to ensure suppliers meet sustainability and social responsibility standards.
- c) **Reduce Transportation Emissions:** Optimize transportation routes and promote greener transportation options to reduce emissions.
- d) **Promote Local Sourcing:** Favor local suppliers to minimize the carbon footprint associated with transportation.

4.3 Eco-Friendly Workplace Policies

Eco-friendly workplace policies involve establishing guidelines and practices that promote sustainability and environmental responsibility among employees.

To introduce eco-friendly workplace policies, organizations can:

- a) Encourage Sustainable Commuting: Encourage employees to use public transportation, carpool, or bike to work to reduce carbon emissions.
- b) Implement Green Procurement: Prioritize the purchase of eco-friendly and sustainable products and services.
- c) Promote Sustainable Catering: Opt for catering services that prioritize sustainable and locally sourced food options.
- d) Reduce Single-Use Plastics: Implement policies to reduce the use of single-use plastics within the workplace.

4.4 Green Technology Adoption

Adopting green technologies is crucial for reducing the environmental impact of organizational operations and enhancing overall sustainability.

To facilitate green technology adoption in OB & HRM, organizations can:

- a) Invest in Energy-Efficient Equipment: Upgrade office equipment to energy-efficient models to reduce energy consumption.
- b) Utilize Renewable Energy: Transition to renewable energy sources, such as solar or wind power, to power organizational facilities.
- c) Implement Smart Building Solutions: Adopt smart building technologies to optimize energy usage and improve environmental performance.
- d) Encourage Virtual Meetings: Promote virtual meetings and telecommuting to reduce the need for travel and associated emissions.

By incorporating these environment-focused practices into OB & HRM strategies, organizations can effectively reduce their ecological footprint, enhance resource efficiency, and demonstrate a strong commitment to environmental stewardship. These practices not only contribute to a sustainable future but also lead to cost savings and improved overall organizational performance.

5. Transparency and Communication in OB & HRM

Transparency and effective communication play a crucial role in fostering a culture of ethical behavior and sustainability within organizations. Openness and accountability in OB & HRM practices help build trust among employees, stakeholders, and the broader community.

5.1 Open Dialogue and Communication Channels

Encouraging open dialogue and maintaining transparent communication channels are fundamental for promoting ethical conduct and sustainability in OB & HRM. This approach enables employees to express their opinions, concerns, and ideas freely.

To facilitate open dialogue and communication, organizations can:

- a) **Establish Feedback Mechanisms:** Implement feedback systems that allow employees to share their thoughts on sustainability initiatives and organizational practices.
- b) **Conduct Regular Town Hall Meetings:** Organize town hall meetings where employees can directly engage with leaders to discuss sustainability efforts and organizational goals.
- c) **Foster Two-Way Communication:** Encourage two-way communication channels, such as suggestion boxes or digital platforms, to enable employees to contribute to sustainability discussions.
- d) **Publish Sustainability Newsletters:** Develop sustainability-focused newsletters to update employees on ongoing initiatives, progress, and upcoming events.

5.2 Reporting and Disclosure Mechanisms

Transparent reporting and disclosure mechanisms are essential for demonstrating the organization's commitment to sustainability and environmental responsibility. Regular reporting helps stakeholders understand the organization's sustainability performance and impacts.

To improve reporting and disclosure, organizations can:

- a) **Publish Sustainability Reports:** Develop comprehensive sustainability reports that highlight the organization's environmental, social, and economic performance.
- b) **Follow Global Reporting Initiatives:** Align sustainability reporting with recognized frameworks such as the Global Reporting Initiative (GRI) guidelines.
- c) **Disclose Supply Chain Practices:** Provide information on supply chain sustainability to showcase responsible sourcing and supplier engagement.
- d) **Report Environmental Metrics:** Share key environmental metrics, such as carbon emissions, water usage, and waste generation, to demonstrate progress and set targets for improvement.

5.3 Ethical Decision-Making and Accountability

Ethical decision-making and accountability are essential components of transparent OB & HRM practices. Organizations must foster a culture where ethical considerations are prioritized in decision-making processes.

To promote ethical decision-making and accountability, organizations can:

- a) **Establish Ethical Guidelines:** Develop and communicate clear ethical guidelines that guide employees in making responsible decisions.

- b) **Conduct Ethical Training:** Offer training programs that focus on ethical decision-making and the organization's values.
- c) **Implement Ethics Hotline:** Establish an anonymous ethics hotline where employees can report unethical behavior without fear of retaliation.
- d) **Recognize Ethical Behavior:** Acknowledge and reward employees who demonstrate ethical behavior and uphold the organization's values.

5.4 Engaging Stakeholders

Engaging stakeholders is critical for building trust and maintaining transparency in sustainability practices. By involving stakeholders in decision-making and seeking their input, organizations can foster a sense of ownership and collaboration.

To engage stakeholders effectively, organizations can:

- a) **Organize Stakeholder Consultations:** Hold regular consultations with stakeholders to gather feedback and insights on sustainability initiatives.
- b) **Collaborate with NGOs and Communities:** Partner with non-governmental organizations (NGOs) and local communities to address shared sustainability challenges.
- c) **Engage with Investors:** Communicate the organization's sustainability efforts to investors, addressing their concerns and demonstrating long-term value.
- d) **Involve Employees in Sustainability Projects:** Involve employees in sustainability projects and initiatives, fostering a sense of collective responsibility and pride.

By prioritizing transparency and effective communication in OB & HRM, organizations can build a sustainable and ethical culture. Transparent reporting, open dialogue, ethical decision-making, and stakeholder engagement contribute to enhanced organizational reputation, stakeholder trust, and positive societal impact. Embracing these principles creates a foundation for long-term success in a rapidly changing business landscape.

6. Benefits of Integration

6.1 Enhanced Organizational Reputation

Integrating sustainability, environment, and transparency in OB & HRM leads to an enhanced organizational reputation. Demonstrating a commitment to ethical and sustainable practices positively influences how the organization is perceived by customers, investors, employees, and the broader community. A strong reputation for sustainability can attract socially conscious customers, investors, and top talent, giving the organization a competitive advantage in the market.

6.2 Improved Employee Engagement and Retention

Sustainability integration fosters a sense of purpose and engagement among employees. When employees see their organization actively contributing to social and environmental causes, they feel a greater sense of pride and alignment with the company's values. This increased engagement leads to higher employee satisfaction and retention rates, reducing turnover and associated recruitment costs.

6.3 Cost Savings and Efficiency Gains

Sustainability integration often leads to cost savings and efficiency gains. Practices such as resource efficiency, waste reduction, and sustainable supply chain management can lower operational expenses and improve resource utilization. Energy-efficient technologies and sustainable practices can reduce utility costs, contributing to long-term financial savings.

6.4 Regulatory Compliance and Risk Mitigation

By integrating sustainability, organizations can proactively address regulatory requirements and potential risks associated with environmental and social issues. Compliance with sustainability regulations and standards reduces the risk of fines, legal liabilities, and reputational damage.

6.5 Long-term Business Viability

Sustainability integration enhances an organization's long-term business viability. By embracing responsible practices, businesses can mitigate environmental and social risks, ensuring their operations are resilient in the face of changing market dynamics. Organizations that adapt to sustainable practices are better positioned to thrive in a rapidly evolving business landscape.

7. Challenges and Barriers

7.1 Resistance to Change

Implementing sustainability integration may face resistance from employees and stakeholders who are accustomed to traditional practices. Overcoming resistance to change requires effective communication, education, and leadership support.

7.2 Resource Constraints

Limited financial and human resources can pose challenges to sustainability integration. Organizations may need to carefully allocate resources and prioritize initiatives to overcome resource constraints effectively.

7.3 Balancing Short-term and Long-term Goals

Balancing short-term financial objectives with long-term sustainability goals can be challenging. Organizations must strike a balance between immediate financial needs and investing in sustainable practices for future benefits.

7.4 Measuring and Reporting Impact

Accurately measuring the impact of sustainability integration and effectively reporting progress can be complex. Organizations need robust metrics and reporting mechanisms to assess their sustainability performance accurately.

8. Case Studies: Exemplary Organizations

8.1 Patagonia: A Model of Sustainability and Transparency

Patagonia, an outdoor apparel company, has established itself as a sustainability leader. It has a strong commitment to environmental responsibility, using recycled materials and minimizing waste. The company communicates its sustainability efforts transparently through its annual Environmental and Social Initiatives booklet.

8.2 Unilever: Sustainable Living Plan and Positive Social Impact

Unilever's Sustainable Living Plan focuses on reducing its environmental impact and enhancing the livelihoods of people across its value chain. The company's commitment to sustainability has not only improved its reputation but also led to increased sales and market share.

8.3 Interface: Mission Zero and Cradle-to-Cradle Design

Interface, a global carpet manufacturer, adopted the "Mission Zero" initiative, aiming to eliminate its environmental impact by 2020. The company's adoption of the Cradle-to-Cradle design approach ensures that its products are eco-friendly and recyclable.

9. Recommendations for Practitioners

9.1 Leadership Commitment and Advocacy

Strong leadership commitment is crucial for successful sustainability integration. Leaders must advocate for sustainability and create a culture that supports responsible practices.

9.2 Employee Education and Training

Investing in employee education and training on sustainability topics helps build a workforce that is knowledgeable and engaged in sustainability efforts.

9.3 Collaboration and Partnerships

Collaborating with external stakeholders, such as NGOs, suppliers, and customers, enhances the impact of sustainability initiatives and fosters innovation.

9.4 Transparent Reporting and Communication

Transparent reporting and communication of sustainability efforts build trust with stakeholders and showcase the organization's commitment to sustainability.

9.5 Integrating Sustainability Metrics into Performance Evaluations

Incorporating sustainability metrics into performance evaluations reinforces the importance of sustainable practices and aligns employee goals with organizational sustainability objectives.

10. CONCLUSION

Integrating sustainability, environment, and transparency in OB & HRM is a pathway to ethical and sustainable success. Organizations that prioritize sustainability benefit from enhanced reputation, improved employee engagement, cost savings, and long-term viability. While challenges exist, proactive leadership, resource allocation, and transparent communication can overcome barriers. By learning from exemplary organizations and implementing the recommended strategies, businesses can position themselves as responsible corporate citizens, contributing to a more sustainable and prosperous future. Future research in this area can further explore innovative approaches and best practices for sustainability integration, supporting organizations in their journey towards sustainable success. Embracing sustainability and transparency is not just a responsibility but an opportunity for organizations to thrive in a rapidly changing world.

10.1 Recap of Findings

The integration of sustainability, environment, and transparency in Organizational Behavior (OB) and Human Resource Management (HRM) is a pivotal approach for organizations seeking ethical and sustainable success. By adopting environment-focused practices, promoting transparency and open communication, and aligning HRM strategies with sustainability goals, organizations can achieve numerous benefits.

The findings reveal that integrating sustainability leads to an enhanced organizational reputation, improved employee engagement and retention, cost savings, and regulatory compliance. Sustainable practices contribute to long-term business viability and mitigate risks associated with environmental and social challenges. Additionally, case studies of exemplary organizations like Patagonia, Unilever, and Interface demonstrate the transformative power of sustainability integration.

However, challenges, such as resistance to change, resource constraints, balancing short-term and long-term goals, and measuring impact, must be addressed for successful integration.

10.2 Implications for Future Research

The implications for future research in this area are substantial. To deepen our understanding and improve sustainability integration, future studies could explore the following aspects:

- a) **The Impact of Sustainable Leadership:** Investigate the role of leadership styles and behaviors in promoting sustainability and ethical practices within organizations.
- b) **Employee Well-being and Sustainable Practices:** Examine the link between employee well-being, job satisfaction, and sustainability integration to understand how sustainable practices positively affect employee experiences.
- c) **Sustainability in Global Organizations:** Analyze the challenges and opportunities faced by multinational corporations in integrating sustainability across diverse geographical contexts.
- d) **Holistic Sustainability Metrics:** Develop comprehensive and standardized metrics that holistically assess an organization's sustainability performance and social impact.
- e) **Long-term Sustainability Outcomes:** Investigate the long-term effects of sustainability integration on organizational performance, brand loyalty, and financial stability.

10.3 Final Remarks

The integration of sustainability, environment, and transparency into OB & HRM represents a transformative shift towards responsible and ethical business practices. Organizations that prioritize sustainability not only contribute to a greener and more socially responsible world but also position themselves for long-term success and competitive advantage.

Leadership commitment, employee engagement, and stakeholder involvement are critical for the successful implementation of sustainability initiatives. Transparency and open communication foster trust among stakeholders, creating a positive impact on the organization's reputation and brand image.

As the world faces pressing environmental and social challenges, organizations have a unique opportunity and responsibility to lead by example and contribute to positive change. By embracing sustainability in all aspects of their operations, organizations can build a sustainable future, one that thrives economically, environmentally, and ethically.

Ultimately, the journey towards sustainable business practices is ongoing and dynamic. It requires continuous learning, adaptation, and collaboration among organizations, employees, customers, investors, and society as a whole. By collectively working towards a sustainable future, we can create a world that is environmentally conscious, socially equitable, and economically prosperous for generations to come.

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